



Free Returns Service

We offer fast, FREE trackable returns from all UK addresses via Royal Mail.
If for any reason you are not satisfied with your purchase, please follow the steps below to return your item free of charge.

- 1) Complete the returns form enclosed
- 2) Ensure that your goods are securely repackaged and sealed making sure that footwear boxes are covered by a protective outer layer and with no stickers or labels directly attached to the original shoe box.
- 3) Peel off the returns sticker at the bottom of this page and attach to the outside of your package
- 4) Take the item to your local Post Office where you will be issued with a proof of posting receipt and a tracking number.

As soon as we receive your package we will examine your returned item(s). Providing that the goods are unworn, in original condition and with all original tags attached we will process your return and either issue a refund or send out your replacement item(s). Returns are normally processed within 2-3 days of us receiving your package.

We will contact you either by telephone or email if we need to collect further payment if you wish to exchange for higher value goods.

Need any more help? Please refer to the returns section on our website or call us on 0116 2518340 or email us on support@wellgosh.com.

If you wish to return your goods by any other method please ensure that you use a signed for service as we cannot accept any responsibility for goods not received.
Please follow steps 1) and 2) above and send your returns package to the following address:

Returns Department
Wellgosh
34 High St
Leicester
LE1 5YN

RETURNS DEPT
WELLGOSH
34 HIGH ST
LEICESTER
LE1 5YN



From:

